

APICS®

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Fraser Valley Chapter

Newsletter

Volume 1, Issue 2

October 2003

### **Presidents Message**

Thank you to everyone who contributed, by your work and attendance, to the success of the Charter Night of the Fraser Valley APICS chapter. We offer special thanks to Carol Ptak for speaking at our first PDM. A 60-member attendance is a clear indicator that, as a chapter, we are well on our way to effectively networking and sharing the APICS knowledge throughout the Fraser Valley.

As a Board, one of our goals is to fully engage the membership. We need YOU to volunteer, to approach a board member about getting involved. We are particularly driven to establish a strong starting point of member communication, with many opportunities awaiting your input and guidance.

A strong, active membership speaks volumes – please don't hesitate to approach or email any board member with thoughts or your request to be involved.

If you have any questions, contact information for members of the Board is provided on page 3.

**Don Baich**

Chapter President

### **Charter Night in Review**

**Carol Ptak speaking at Charter Night**



On September 25, in a kinetic conference room in Langley, Don Baich accepted the plaque from Region 8 VP Ron Gilmour, CPIM, Jonah thereby making the APICS Fraser Valley Chapter a reality. Later a noticeably moved Mary Moravec rightly described the new chapter as many years in the making and the fruit of many people's labours. Ron Gilmour mentioned in his speech how Region 8 (Canada) was seeing more growth (new chapters and members) than other regions. With the business of speeches, shaking of hands and exchanging of plaques completed the new APICS Fraser Valley Membership had themselves a hearty meal. After which we were treated to the clear and passionate address of Carol Ptak, CFPIM, CIRM, Jonah. Her message was that to rely on technology to serve as a silver bullet to solve the organizations challenges is as false now as it ever was. Technology used in conjunction with updated business processes will improve business performance and show a return on investment only if it overcomes existing limitations without creating new limitations.

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## Upcoming events

### APICS Fraser Valley Professional Development Meeting

**Place:** Newlands Golf and Country Club  
21025 48<sup>th</sup> Avenue, Langley, B.C.  
*See map below*

**Date:** Wednesday, October 22, 2003

**Time:** Registration/ Cash Bar 5:30 PM  
Dinner 6:30 PM  
Keynote Speaker 7:30 PM

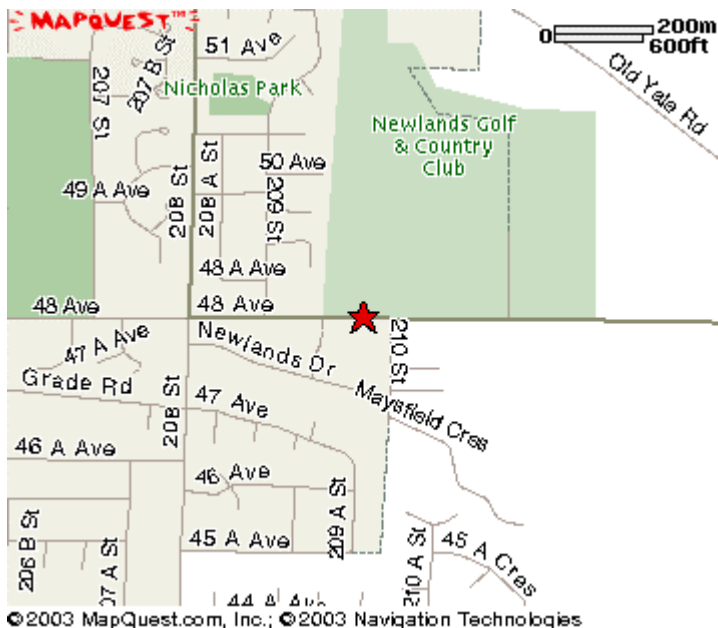
**Speaker:** Marypat Cooper will be taking us through the Lean Journey of Wiremold Corp. View a synopsis of Marypat Cooper's presentation and her biography on page 4

**Cost:**

Members	\$28
Non Members	\$37
Students	\$18

### Register:

You can register through our website at [www.apics-fraservalley.org/dinner.shtml](http://www.apics-fraservalley.org/dinner.shtml) or e-mail our Director of Programs, Warren Hurlen, at [whurlen@garaventa.ca](mailto:whurlen@garaventa.ca) Warren can also be contacted via phone at 604-594-0422 during business hours. Deadline for registration is Friday Oct. 17. No-Shows, unfortunately, will need to be invoiced.



## Education Update

The weekend following our charter night marked another milestone for the chapter. Corporate member Silent Witness hosted Fraser Valley's first "Train the Trainer" workshop. Eric Somers CPIM CIRM **VP Education Region 8** instructed members from Alpha, Euro Solutions, Helton, and Ledalite in a number of tools and techniques for the instructing of adults.

The course started Friday night, and continued with long days through until Sunday. The course focused on practical application of the learning process. Lesson plans were created, executed and then reviewed.



During the practice presentations many exciting topics were taught including how to change a diaper, how to select the right digital camera for someone, and even a Tai Chi movement from the chapter president.



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## October 24 Workshop with Marypat Cooper

Marypat Cooper will be offering a workshop expanding on her October 22 discussion of the practical application of Lean Enterprise Principles. The workshop will be on Friday Oct. 24 at the Mayfair Lakes Golf and Country Club in Richmond. The Vancouver chapter of APICS will host the event. To register, contact Nathalie Aguilar at 604-435-9530.

The workshop will begin with a very quick description of the major principles of lean enterprise such as jidoka, kaizen and kanban. A wasteful workflow will be set up and a value stream map of the workflow will be hand drawn. The participants will then use the concepts of lean and the value stream map to overhaul the work area and set up a distribution kanban. A physical model will be used to simulate the motion of the product as it is built and moved into a distribution center. Participants will act out roles following scripts. The instructor and the participants, to enhance the experience, will throw in real life adventures and anecdotes. Discussions and decisions are made throughout the simulation. Key measures will be collected before, during, and after every decision. Additional scenarios will be added as time permits. The workshop will conclude with a review of what was learned and a discussion about each participant's next steps to take.

Immediate benefits include 1. A hands on experience in setting up a value stream of work and running a kanban system between a manufacturing facility and distribution center, 2. developing a working vocabulary of lean enterprise ideas and techniques, and 3. An expanded sense of humor, teamwork and enthusiasm regarding the ups and downs of lean revolutions

## Education Update

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Mary Moravec was invited to co-instruct the course over the weekend and as a result BC chapters are now equipped to repeat this workshop with their own instructor.

This workshop has developed a number of promising candidates for course instruction in the Fraser Valley. We look forward to their continued development and hope to see them in a classroom soon.

### Winter 2004 course offerings

The APICS Fraser Valley Chapter will be offering the following CPIM courses at UCFV in Abbotsford. The courses will be offered in January of 2004. These courses are designed to prepare you for the CPIM exams. The CPIM exams are given separately at a test facility in Vancouver. Registration will be available in the coming months.

#### Basics of Supply Chain Management

Explore the basic concepts in managing the complete flow of materials in a supply chain.

#### Master Planning of Resources

Explore processes used to develop sales and operations plans, and learn to identify and assess internal and external demand and forecasting requirements.

More information about course content and achieving CPIM designation can be found on APICS online or by contacting our VP of Education Jason Young (Contact information below).

<http://www.apics.org/Certification/CPIM/default.asp>

## Contact Us

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You can also visit our website at [www.apics-fraservalley.org](http://www.apics-fraservalley.org)

**The synopsis of Marypat Cooper's presentation for the upcoming PDM**

“You’ve got to be kidding!”

## The common plight of modern manufacturing enterprises

In this month's professional development meeting Marypat Cooper from Wiremold is going to share her point of view on making things for a profit in today's market from an experienced and slightly humorous point of view.

Ever wonder what you'll do when the inevitable and unenviable situation occurs when your boss tells you that your company will adopt lean principles? Marypat Cooper will give us a perspective from a company that had to do just that a good 15 years ago. She will explain the importance of looking, listening, learning and laughing when it comes to Lean Enterprise.

Like Wiremold, many companies are moving towards a lean enterprise. They are encountering many ups and downs; some hilarious and some that are not. Marypat will show us that there is light at the end of the tunnel that will inspire your organization to have the courage to press on your lean journey. After all, misery loves company.

**The following is a short biography of the keynote speaker who will be presenting at the APICS Fraser Valley Professional Development Meeting Oct. 22**

**Marypat Cooper**, Lean Champion for Brooks Electronics Division of The Wiremold Company, has led process revolution in manufacturing at a world-class facility for over 14 years. Expert in the Toyota Production System as well as Human Resources and Quality Assurance, Hoshin Leader and Internal Consultant for The Wiremold Company, Marypat has led hundreds of shop floor, front office, supplier, machine design and information flow Kaizens. She has led and consulted for teams across the United States and in the United Kingdom and Poland.

Her passionate efforts to fully integrate kaizen and continuous improvement across her company have resulted in record-breaking productivity and profit gains. She overhauled the pay system to meet lean enterprise requirements, led a successful production acquisition, and created software and visual controls that replace batch manufacturing control systems. She has created and published workshops, handbooks and training simulations to sustain a corporate culture of technical expertise and social development.

Marypat holds a Bachelor's Degree in International Studies from the University of Wisconsin. She has extensively studied with Dr. W. Edwards Deming, Mr. Chirhiro Nakao, and participated in multiple work-study projects in Japan. As an accomplished speaker and workshop creator, Marypat's continuing efforts are widely recognized and specifically acknowledged in such books as Lean Thinking and Who's Counting